

AYÇA TÜMER ARIKAN, Licensed PuMP® Contractor

SPECIALTIES

- Strategic management and strategy execution with meaningful measures
- Organizational performance measurement
- Project performance measurement
- Process performance measurement
- Performance Measurement Process
- CMMI level 5
- Root Cause Analysis
- Balanced Scorecard
- PMBOK

EXPERIENCE

MEASUREMENT CONSULTANT - Promeas (Sole Proprietorship)

2017-PRESENT

My mission is to help organizations on their journey to become high performing organizations that can realize their missions and reach their visions and strategic goals by using meaningful measurement.

I work as a Measurement Consultant/Mentor to ensure my clients get the most value from their measures and achieve their business goals. I implement projects for my clients that are designed to meet their needs like the ones listed below, by using Performance Measure Process (PuMP®) methodology:

- Establishing measurement systems from scratch that would enable the proper execution of strategy by using meaningful measures
- Improving the existing measurement systems
- Designing meaningful measures
- Tracking performance
- Implementing process improvement studies with PuMP® methodology
- Designing useful performance reports
- Other solutions customized according to the measurement related needs of the clients

Since March 1st, 2020, I am licensed as a PuMP® Contractor of an internationally valid measurement methodology and am a part of the Global PuMP® Team ([The Global PuMP Team - Licensed PuMP Partners \(staceybarr.com\)](http://TheGlobalPuMPTeam.com)).

ORGANIZATIONAL PERFORMANCE MANAGER - MilSOFT Software Technologies

2006-2016

- To establish and maintain the measurement and analysis infrastructure of the company, which is compliant to CMMI Level 5, defining the related processes, and providing the related trainings.
- To represent the company's measurement system in external assessments like CMMI model and other quality standards. My experience is:
 - Being a part of the assessment team in 4 successful formal (SCAMPI A) and 4 informal (SCAMPI B) CMMI Level 5 assessments.
 - Being assessed in all ISO 9001 quality standard and NATO AQAP 160 certification assessments between 2003 – 2016.
- To establish and maintain the organizational performance measurement system of the company (with Balanced Scorecard).
- To analyze the organizational performance results and report to the senior management. To compare actual versus targeted performance, to help identify the problem and risk areas, to inform the related Managers accordingly in order to trigger corrective or preventive action.

- To establish and maintain the measurement and analysis infrastructure of the company, which is compliant to CMMI Level 5, defining the related processes, and providing the related trainings.
- To support Project Management team with quantitative project performance tracking and root cause analysis activities.

CERTIFICATES

Performance Measure Process (PuMP®) Certificate and Contractor License / Stacey Barr Ltd.
Strategic Management Training / TÜSSİDE
SCAMPI A / Norman Hammock / SEI Certified High-Maturity Lead Appraiser
Measuring for Performance-Driven Improvement 1 / Software Engineering Institute-Pittsburgh
Preparation for PMP Certification Exam Training / AND Consultancy

EDUCATION

2000 – 2002 Master’s Degree

Middle East Technical University, Ankara, TURKEY
Business Administration - MBA

1995 – 2000 Bachelor’s Degree

Middle East Technical University, Ankara, TURKEY
Statistics

LANGUAGES

Turkish (Native language)
English (*Excellent – Reading, Writing, Talking*)
Italian (*Beginner - Reading, Writing, Talking*)