

CM2-01

Foundation of Operational Excellence

- 2 DAYS -



Defining, structuring, linking, and assigning responsibility for requirements and business processes enables individuals to perform tasks effectively and efficiently, helping the organization achieve its business objectives. If sufficient importance is not placed on defining requirements and processes -or if they are misdefined- the organization will face the cost of intervention resources. These costs include additional time, money, and other losses spent to recover quality and meet schedule targets.

Quality and schedule problems unnecessarily consume an organization's daily energy, making corrective action a standard way of working. In order to break this cycle, it is necessary to recognize the gap between current practices and best practices, and to accept that a cultural change is needed to close this gap.

This course introduces an effective methodology for documenting, approving, releasing, and managing changes to requirements. Change management and process improvement practices are addressed with the goal of reducing the need for intervention resources and ensuring that requirements are clear, concise, and valid.

Participants who successfully pass the exam at the end of the course will receive a certificate approved by IpX (Institute for Process Excellence).

Course Outline

- Business Management
- Hierarchical Structure of the Digital Thread
- Scope of Corrective Actions
- Fundamentals of the CM2 Model
- Untangling the Chaos of the Organization
- Product Development Aligned with Global Standards
- Managing Requirements
- Managing Requirements as Datasets
- The Change Process and Key Decision Points
- Elements of the CM2 Change Process
- Failures Due to Siloed Change Management vs. Successful CM2 Applications
- Optimizing Configuration Management in Enterprise
- Roadmap for Implementing CM2