

# CM2-04

## The CM2 Change Process

**- 2 DAYS -**



In order to establish an accurate Digital Thread and execute a successful change management process within an organization, the process must be entrusted to qualified professionals with clearly defined roles and responsibilities.

This course emphasizes the importance of Enterprise Configuration Management and defines the roles, responsibilities, and workflows of those managing change throughout the product/service lifecycle. The goal is to ensure that the Digital Thread remains intact and the Digital Twin stays accurate from concept through disposal.

In addition, the course demonstrates the impact and efficiency of both the CM2 Closed-Loop and Fast-Track Change Processes, in alignment with the foundational elements and principles presented in CM2-01 through CM2-03.

When the methodology defined in this course is applied, the change management process is no longer viewed as a “necessary evil” but rather as a true competitive advantage.

Participants who successfully complete the final exam will receive a certificate approved by IpX (Institute for Process Excellence).

## Course Outline

- CM2 Change Leader (CL)
- Enterprise Change Assessment (ECA) and Change Ownership
- Change Review Board (CRB) and Business Decisions
- CM2 Change Implementation Leader (CIL)
- Change Implementation Board (CIB)
- Supply Chain Impact and Management
- CM2 Audit and Release Analyst (ARA)
- Managing Changes to Changes
- Managing Change Notice Revision Levels and Sequence of Implementation
- Managing the Status of Active Change Implementation
- Capacity Planning and Prioritization Control
- Principles for Improving the Change Process
- Organization and Management of Data
- Configuration Management Process Self-Assessment for Enterprises