

CM2-07

Optimization of The Core Business Processes

- 2 DAYS -



The number of organizations that have achieved integrated process excellence is smaller than it should be. This is because most organizations continue to use configuration management (CM) in a limited role, only applying it to design information. Those organizations process a high volume of deviations and waivers; use redlines and assume firefighting is normal business practice.

In order to achieve Integrated Process Excellence an organization must break the many paradigms generally associated with configuration management's limited role. The phased transition from that limited approach to CM2 is a major culture change that must be carefully planned and managed.

The foundation of that new culture is the ability to change faster and document better. The application of that ability is extended beyond design information to include all requirements for the enterprise, and the enterprise deliverables throughout all of the lifecycle phases. Keeping all of those requirements clear, concise, and valid at all times is the goal...a very achievable goal.

This course introduces a 2-phase approach to be used for creating the foundation to enhance the efficiency of each core business process. It will identify the key elements that must be in place reaffirm that the proper approach is to define the process first, then select the enabling tool.

Participants who successfully complete the exam at the end of the course will receive a certificate approved by IpX (Institute for Process Excellence).

Course Outline

- Facilities Management
- Asset Management
- Safety, Security, and Environmental Management
- Program Management
- Research & Development
- Marketing, Sales, and Contract Management
- Supply Chain Management
- Order Fulfillment and Production
- Integrated Logistics Support
- Human Resources and Training
- Finance and Accounting
- Process Oversight and Internal Audit
- Blockchain – Data Security and Sharing