# CM2-09
## Application Workshops for Achieving Operational Excellence

### - 3 DAYS -



This course is designed for individuals and teams aiming to implement the CM2 methodology, focusing on building a business plan and enabling organizational culture change.

During the course, participants engage in role-based simulations to experience the end-to-end process and understand how to apply the CM2 methodology in practice.

As senior leadership, they review the enterprise baseline and define its structure, content, and rules for naming and numbering.

As business process owners, they create enterprise operating standards and procedures, and define the linkage between process, standard, and procedure within the enterprise baseline.

As cross-functional team members, they develop a product by establishing its design basis, product hierarchy, and product baseline.

As members of the Change Review Board (CRB), they implement changes to the enterprise and product baselines.

Participants who successfully complete the exam at the end of the course will receive the CM2-P (CM2 Professional) certificate approved by IpX (Institute for Process Excellence).

## Course Outline

- Building Process Development Competencies
- CM2 Business Process Baseline: Lessons Learned
- Product Development Team and Process
- Product Baselines: Lessons Learned
- Configuration Management Workflows
- Workflow Management: Lessons Learned